

INFO@AHOYBUCCANEERS.COM.AU

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Terms and Conditions

Booking & Payment

A booking is confirmed with lodgment and acceptance of a completed booking form and agreeing to our terms and conditions online on our website. Full payment is required at the time of booking Bookings more than 6 months in advance a deposit of 50% is required to secure your booking. Balance is due 60 days prior to departure date. Please feel free to call the office to place on hold a tentative booking, whilst you organize flights and/or group bookings.

Cancellation & Refund Policy

Should a passenger(s) need to cancel their booking a 50% refund will be given if they cancel outside of 60 days of departure. Cancellation within 60 days of departure will forfeit the total amount paid. A full or partial refund of the payments may be issued if a fully paid passenger(s) fills the resultant vacancy or in extenuating circumstances. Should a passenger(s) not be able to travel on a booked date, they can transfer to another date, subject to availability, without any cancellation penalty, outside of 30 days of departure date. Inside 30 days of departure the total value of the booking is forfeited unless the booking can be refilled or transferred to another guest for the same amount. Where passenger(s) do not arrive and notification of cancellation has not been received and responded to by our team, the total value of the booking is forfeited. If circumstances require the Ahoy Buccaneers to delay or cancel a cruise due to weather/or unforeseen circumstances, as much notice as possible will be given. Liability is not accepted for any expenses, costs or losses incurred as a result of any delays or cancellation. All monies paid toward a cancelled cruise service will be refunded.

Insurance

We highly recommend that travel insurance is obtained prior to departing in case weather conditions prevent us from commencing a cruise and/or a cancellation of a cruise especially if you are flying into Broome. It is recommended that comprehensive travel insurance, including cancellation cover and emergency evacuation insurance be taken out at the time of your initial booking if you do not have a medicare card or are not an Australian Citizen.

We have an extensive RFDS remote first aid kit on board MV Oceanic, whereby we have 24/7 support/advice via satellite phone to RFDS doctors, for any emergency treatment and for access to prescription tablets, treatments, antibiotics etc.

We do have trained First Aid Staff onboard at all times and an emergency first aid Kit. However please bring all required medication with you and let staff know where it is kept in case of an emergency situation. If you require emergency RFDS evacuation, if you have an Australian medicare card then this is a free service. If you are not an Australian citizen and coming from overseas you will need travel insurance to cover the cost. Cost is approx. \$3000 per hour so it is critical you have travel insurance cover. Please check the details carefully on your travel insurance policy as some companies do not cover unlimited evacuations. It is highly recommended to consult your doctor and then purchase sea sickness tablets prior to the charter. Ahoy Buccaneers is not liable for loss of, or damage to baggage and personal property.

Liability

It is expected that you are aware that due to the conditions and remoteness of the Kimberley region, a passenger(s) may at some point face physical discomfort and/or dangerous conditions, and accepts this as part of an adventure sailing cruise. Passenger(s) that book must sign a declaration of being in good general health and have no health issues that will impair their ability to participate in the activities expected onboard the MV Oceanic and associated travel with Ahoy Buccaneers.

We undertake to provide due care and will advise of safety precautions throughout the cruise to the best of our ability. Except where prohibited by law or statute, we accept no liability for injury to persons, which includes illness and death, nor for loss of or damage to property. We cannot be held responsible for other carriers whose actions may result in passengers failing to meet these conditions.

Inclusions

All Transfers to and from the boat within Broome town site, all food, water, tea / coffee and all excursions on the voyage. Should the guests want to do any additional private tours such as Horizontal Falls fast boat (\$55 cash direct to operator), private cultural tours, sunset drinks/dinner Cygnet Bay then additional costs may apply. If you wish to purchase jewelry from Silver Gull Creek Jewelry Hut then you will need cash to do so. Please note tour operators are in discussion with Dambimangari Traditional Owners (25 March meeting) and it is likely that Tradtional Owners will introduce charges for the first time for their land use in 2016, should charges be introduced the costs will be passed onto guests. It is anticipated the cost maybe up to \$45 per person commencing 2017. Guests will need to BYO Alcohol and soft drinks, via orders through Ahoy Buccaneers only. The drinks orders will need to be received by us 10 days prior (where possible) to the date of departure. Baggage allowance is one bag per person and is limited to 10kg and a soft bag is preferred as room is limited.

Read and understood:
Full Name:
Signed: